

TERMS & CONDITIONS OF CONTRACT

FROM 10.2.2024

Definitions:

"L'CHATEAU" refers to L'Chateau in its position as Wedding Venue & Wedding Planning Capacity

- "Clients" refers to the Wedding Couple
- "Parties" refers to the L'Chateau and the Clients jointly.
- "Contract" refers to the agreement made between L'CHATEAU and the Clients in respect of their Wedding Day Package and services to be provided.
- "Package" refers to the chosen Wedding Planning Package selected by the Clients.

Whereby:

GENERAL CONDITIONS

Following agreement reached between the L'Chateau and the Clients to the Quotation provided for the chosen Package on the selected date, a non-refundable booking fee shall be made to L'Chateau. The booking fee paid is non-refundable, even if the date is changed or the Wedding Day cancelled for any reason, including but not limited to, acts of God, fire, strike and/or extreme weather. Should the Wedding date be changed, in agreement with the Venue's availability, the booking fee and all payments made will be considered towards the final balance due.

Should the Contract be signed before the event date is set, the Clients are to consider the Venue's availability when choosing the final event date.

Payment details shall be provided to the Clients.

The monies listed in the Quotation or Package cover non-refundable booking fees required for the venue and suppliers for your Wedding Day.

The Clients are considered one unit in the communication process, meaning it is assumed that any request or information provided by one of them is internally agreed upon by both. The L'Chateau is not liable for any inconveniences that arise from actions that have not been previously discussed and/or agreed between the parties of the Clients.

Upon signature and receipt of agreed booking fee monies, the Contract between the Parties is deemed to be effective. Thereafter, L'Chateau agrees to provide the agreed Package, for the agreed fees and to fulfil the listed contractual obligations, in a professional manner in order to plan and execute a successful event for the Clients, enforcing the terms of this Contract.

Any outstanding balance will be due in accordance with these Terms and Conditions but, in any event, always no later than 12 (twelve) weeks before the Clients Wedding Day.

The Contract shall end on the Wedding Day, or on the day of the Clients departure from L'Chateau.

VENUE & MUNICIPALITY

Venue Terms and Conditions may be different for the "Venue Section" of your booking and will be provided to you. Your acceptance to the Venue Terms and Conditions, in addition to those contained in this Contract will be confirmed by means of the booking fee payment.

L'Chateau cannot be held responsible in the unlikely event of any changes to your Wedding time or date made by the municipality involved and will accommodate, as and where possible, changes to ensure our efforts in delivery outside of our remit and scheduled service.

It is the Clients' responsibility to bring the correct documentation to Cyprus for presentation to the Municipality. Whilst the L'Chateau provides a legal checking service within its Package, ultimately the **original** documents required can only be provided by the Clients. Failure to do so could result in the Wedding being cancelled.

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L' CHATEAU'S SERVICES

L'Chateau agrees to exercise reasonable care and skills in providing all services agreed under the terms of this Contract. L'Chateau will exercise professionalism throughout in communications with the Clients on a timely basis and with the supervision and contact of suppliers.

The relationship between L'Chateau and the Clients shall be mutually professional, friendly, polite, caring, courteous and supportive, at all times.

Should the event require, L'Chateau will provide assistants to fulfil the Contract. These assistants will abide by all the Terms and Conditions between L'Chateau and the Clients. The decision to use assistants will be at the sole discretion of L'Chateau.

The Parties agree that L'Chateau may assign some or all of the obligations arising out of this Contract to trustworthy and equally experienced industry partners, subject to the prior written consent of the Clients. The Clients are not entitled to raise claims directly to the third party.

L'Chateau requires a minimum of 48 (forty-eight) hours' notice to cancel scheduled face-to-face appointments, and 3 (three) hours to cancel scheduled calls. When possible, L'Chateau will attempt to accommodate a moved appointment with less notice. However, if the face-to-face appointment cannot be moved to a different slot in the same week, this will count as a cancelled appointment, and will be subject to a nominal charge for loss of time.

New instructions issued by the Clients and performed by L'Chateau after a Wedding Day has been confirmed is considered a Change Request and will be subject to an additional nominal charge based on the additional hours incurred (see Additional Wedding Fees). Whilst L'Chateau will always endeavour to go above and beyond with the Clients, it must be understood that rescheduling is extremely time consuming.

L'Chateau is entitled to use judgement when making decisions in regard to changes, weather, tardiness, non-performance etc. based on the situation, time limitations and/or the Clients' wishes. Any changes are to be documented in written form without delay and communicated to the Clients in writing. The Clients reserve the right to disagree with any deviations including in an event where the deviation leads to additional charges being payable by the Clients or where the quality of the service is reduced.

THE CLIENTS' OBLIGATIONS

The Clients agree to provide L'Chateau with a thorough description of their plans and ideas and inform L'Chateau in a timely manner of any changes that may arise in this regard.

Due to the virtual nature of the relationship, the Clients understand the importance of communication, especially via e-mail, and agree to respond to questions, requests, and communications from L'Chateau in a timely manner. The Clients understand that L'Chateau is a business with other clients to serve, and require fair, realistic notice in order to attend to communications. Poor planning or miscommunication on the part of the Clients will not constitute an emergency for L'Chateau. The Clients understand that L'Chateau may require detailed clarification of events/projects in order to meet expectations and provide the best support and highest quality work.

The Clients are responsible for providing all pertinent information, and accurate, truthful, and complete information, necessary for L'Chateau to perform or complete the contracted services.

The Clients shall not change the date or time of the Wedding without first contacting the L'Chateau of the proposed changes, so as to determine if L'Chateau is still available to provide services. Should the Clients change the date or time of the scheduled Wedding, and L'Chateau is unavailable to provide services, then the L'Chateau is released from all Contract obligations, and shall in no way be held responsible or liable in any manner whatsoever for non-performance. The Clients will also forfeit the L'Chateau's booking fee along with a percentage of the outstanding costs, corresponding to the hours invested by the L'Chateau up to the cancellation, for non-compliance with this Contract.

In the event the Clients change the date of the Wedding, and L'Chateau is available to provide services, every effort will be made by L'Chateau to transfer the same suppliers, and all other Wedding coordination support to the new date. L'Chateau will transfer all deposits and payments over to the new Wedding Date subject to any administration fees and charges. If the Clients wish to then terminate or cancel the wedding any monies paid in advance of the Wedding will be non-refundable and non-transferable.

There may also be additional charges above and beyond those set in the original Contract. The Clients further understand that last minute changes can impact the quality of the event and that L'Chateau is not responsible for these compromises in quality.

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The Clients agree to the following deadlines during the planning process:

- All Wedding concept decisions are to be finalized and vendors chosen at the earliest convenience. Changes to the vendors will be managed individually where requested to change and the terms of the suppliers booking will be agreed too. Payment of deposits or booking fees will be forfeited and any additional charges due will be required to be paid.
- All detailed orders are to be finalized at the latest 12 (twelve) weeks before the Wedding. It is understood there may be additional changes and requests after this date, to which will be effectively managed before the in-resort Pre Wedding Meeting and charged separately.
- Any additional service requests to be made during the 30 (thirty) days before the Wedding are required to be made with utmost urgency given the nature of the business and industry, checking availability, and implementing a service may incur an administration charge.
- The Clients shall provide a meal on the Wedding Day for L'Chateau's co-ordinator and the suppliers to the Wedding Day as required by the Suppliers Contract Terms, such numbers will be notified on the final invoice for the Wedding Day to the Clients.
- The Clients acknowledge and agree that L'Chateau is not responsible for monitoring the consumption of alcohol by the Clients or the Wedding guests and the Clients shall indemnify L'Chateau for any alcohol-related third-party claims against the L'Chateau.

SUPPLIERS

L'Chateau has an excellent working relationship with Wedding industry suppliers and has every confidence in their professionalism. Based on preliminary discussions, and as included in the Package, L'Chateau will act as an intermediary and make payments for and in the name of the Clients for the suppliers/service providers. L'Chateau shall not be a contractual party to the supply/services. L'Chateau shall not be liable to the Clients for obligations of the supplier/service providers and shall not be liable to the supplier/service providers for the obligations assumed by the Clients. L'Chateau shall only act as an intermediary if specified within the scope of the Package chosen.

Should Clients wish to use the services of their own suppliers with prior consent of the venue, L'Chateau It is the Clients' responsibility to provide L'Chateau with contact names, telephone numbers and timetables for the Clients' own suppliers no less than 90 (ninety) days prior to the Wedding Day. However, it must be acknowledged that the Clients agree not to hold L'Chateau responsible for the process or outcome of the services provided and any dispute will be between the Clients and their own suppliers without any involvement of L'Chateau.

Any additional requests by the Clients outside the scope of the Package must be explicitly documented in written form.

L'Chateau, in turn, will respond in writing to such requests. If such requests involve payment to another party, and L'Chateau has agreed, in writing, to act on behalf of the Clients, then the Clients must firstly place L'Chateau in funds to action such requests. In the unlikely event a supplier cancels prior to the date of the Wedding for reasons beyond their control, L'Chateau reserves the right to substitute a new supplier with or without advance note to the Clients at its discretion and any additional costs are to be paid by the Clients.

PHOTOGRAPHY/ VIDEOGRAPHY

The Clients agree that L'Chateau may use any images or video from the Wedding for L'Chateau's portfolio, advertising, website, blog and/ or magazine submissions and any other means of promotion of the L'Chateau in perpetuity.

The Clients give express consent to the contracted photographer/ videographer to provide access and rights of all pre-event and event photographs to L'Chateau as soon as they become available to the Clients.

The Clients will also ensure that their agreement with the contracted photographer/ videographer will provide access and rights to L'Chateau as soon as they become available to the Clients.

The Clients waive any rights to payment, royalties, or any other consideration for the use of the images.

L'Chateau is hereby held harmless, released and forever discharged from all claims, demands and causes of action which the Clients, or the Clients' heirs, representatives, executors, administrators or any other persons acting on the Clients' behalf or on behalf of the Clients' estates have or may have by reason of this authorisation.

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DRESSING, HIRE & DÉCOR STYLING SERVICES

As part of selected Packages, L'Chateau will provide décor for the Clients, chosen from the extensive Marry Me Cyprus Ltd & Dress That Day Ltd Styling, Dressing and Hire brochure at a discounted rate of 10% (ten percent) for DIRECT L'Chateau Brides ONLY.

All prices are in Euro € as stated and are correct at the time of publication. Prices are subject to change throughout the year and season and will be notified accordingly.

L'Chateau will notify the Clients of any price changes to items within a Package and offer the option to cancel an item which is subject to a price increase should the Clients so wish.

In the event of personalised items being ordered by the Clients, it is understood that payment will be required in full upon receipt of the Proforma Invoice and this is non-refundable.

From time to time L'Chateau will promote "special offers" through its Facebook and Instagram pages. These offers are not subject to the additional 10% (ten percent discount) offered to the Clients and are at the price advertised and are non-refundable and non-transferable.

L'Chateau does not permit the services of any other Wedding Décor Supplier in any entity.

PRE WEDDING VENUE VISIT

Whilst a Venue Visit can be arranged for the Clients as part of the Package, these are subject to notice and availability. Additional venue visits can be arranged, subject to availability but these will be subject to an additional charge to cover time and transport costs. The cost for such additional visits will be communicated to the Clients at the time of their enquiry. Once we have carried out the initial Pre Wedding Venue Visit and Consultation, additional visits and meetings will be charged at €50.00 (Fifty Euros) per hour. This is not including the Pre Wedding Meeting; this is provided within the service provision.

IMPOSSIBILITY OF PERFORMANCE

Neither L'Chateau nor Clients shall be liable in damages, or have the obligation to perform under this Contract due to any delay or default in performing hereunder if conditions beyond its reasonable control cause such delay or default, including but not limited to: acts of God (such as hurricanes, earthquakes or flooding); fire; government restrictions (including the denial or cancellation of any export or other necessary license); labour strikes, wars; terroristic acts or threats of terrorism, insurrections and/or any other cause beyond the reasonable control of either Party whose performance is affected.

Reasonable control does not include the Client's change of heart or personal decision to cancel the event. Should the Wedding be cancelled, postponed, or otherwise adversely impacted as a result of any of the events described herein, there shall be no refunds for payments already received by L'Chateau. However, L'Chateau will use all reasonable efforts to work with the Clients to produce the Wedding Day within 12 (twelve) months of the original Wedding date, subject to the availability of L'Chateau.

Additional fees, if any, may be incurred by Clients and due to L'Chateau and/or suppliers arising from the rescheduling.

ADDITIONAL WEDDING FEES

Whilst every effort is concentrated on keeping costs to the Clients to within their budget, on occasions Clients do request additional services which are not included in the services provided within the Package. For ease of reference, the additional costs are outlined below:

Clause	Additional Services Referred To	Rate (Euros €)
3.5	Cancellation of appointments as defined here – Administration	€40.00
3.6	Change Request as defined herein	€50.00 hourly
4.6.3	Additional services as defined herein	€50.00 hourly
8.2	Additional Venue Visits as defined herein	€On application
8.3	Additional Visits and Meetings as defined herein	€50.00 hourly
9.7	Overdue payments as defined herein – Administration	€30.00 per notice

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11.2	Rescheduled Wedding	€200.00
13.2& 14.2	As defined herein	On application

CONFIDENTIALITY

- The Parties agree to confidentiality on information acquired through the business relationship arising from this Contract, such confidentiality continuing after Contract termination.
- The Wedding concepts created by L'Chateau are and remain the L' Chateau's property. The Clients are not allowed to forward or sell these to third parties.
- The Clients are not allowed to implement the Wedding concepts created and provided by L'Chateau without paying the agreed fee, or without L'Chateau's written consent.
- The Clients are informed that data derived from this contractual relationship is stored on a confidential basis.

IMPORTANT NOTE REGARDING CHANGES OR REVISIONS

- We reserve the right, in our sole discretion, to change, modify or amend as necessary the terms and conditions of this Contract by written instrument signed by both Parties.
- Where the suppliers vary their terms and conditions for the service and supply of Wedding Services, we will implement the changes and variations to your contract retrospectively. We act upon the terms of the suppliers on your behalf. Changes to their terms requires us to vary our terms to reflect changes.

COMPLAINTS

Should the Clients have a complaint during your stay regarding your Wedding arrangements, you must inform a representative of L'Chateau immediately and that person will take action necessary to try to resolve the problem without any delay. L'Chateau takes no responsibility or liability for any complaints received retrospectively.

** VENUE TERMS & CONDITIONS – SPECIFIC VENUE TERMS **

PROVISIONAL BOOKINGS: We may agree to you making a provisional booking with us, but this is not legally binding on either you or us unless and until a contract is entered into in accordance to the terms above. If we accept a provisional booking from you but if another client subsequently wishes to book and confirm the same venue on the same date before your deposit is received and a contract is entered into, then we cannot guarantee your chosen date. The ONLY way to avoid this is to facilitate our SAVE THE DATE ONLINE Booking; as detailed below.

SAVE THE DATE BOOKINGS: We have an online booking facility that you can SAVE YOUR DATE for your Wedding. When booking you will be required to pay an instant online fee to reserve the date. This is a non-refundable deposit in all circumstances. This will be deducted from your Wedding Package Deposit or your Venue Deposit (if booked through a collaborator). This is non-refundable if you change your mind and or cancel fulfilling the wedding booking with us.

ONLINE AND TELEPHONE BOOKINGS: Please see our SAVE THE DATE BOOKINGS ABOVE. When you call us to make a booking over the telephone we will take payment of a deposit, the contract will come into existence when we confirm this to you in writing with your receipt.

A contract is only formed between you and us when we accept your confirmation of booking and or non refundable deposit is received. No booking application shall be binding on us and no contract shall be formed unless and until we send this confirmation to you. If we do not accept your booking application, we shall of course return your deposit.

Please note that your deposit will not be refunded if you subsequently cancel a confirmed booking, as explained below.

DEPOSIT, METHOD OF PAYMENT AND PRICE

A non-refundable deposit of €1,500.00 is required to secure your booking (VENUE FEE ONLY) or €1,995.00 for a chosen Wedding Package and will be part of our confirmation of contract to you. The balance is due at least 12 Weeks before your event. If you fail to pay balance on or before the due date then we regret that we will treat this as a cancellation and you will forfeit your deposit and any monies paid on account for your Wedding day . And the following cancellation charges will be incurred.

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Cancellation: Number of Days Before the Wedding	Charge as a Proportion of the Total Service as per the most recent Wedding Booking Confirmation/ L'Chateau issued by Email (subject also to Clause 11.4 below)
0-120 days	100% of the Remaining Wedding Balance at the Time of Cancellation.
121 days – 160 days	75% of the Remaining Wedding Balance at the Time of Cancellation.
161 days – 200 days	50% of the Remaining Wedding Balance at the Time of Cancellation.
201 days - 365 days	30% of the Total Wedding Balance at the time of the cancellation minus the deposit paid on booking.
Over 366 days	Loss of Deposit as detailed in the Clients' Quotation for Venue/ Wedding where applicable

A booking is not confirmed by us until the deposit has been received. In addition, a £500 refundable security deposit may be required against damage to the Venue or violation of the noise curfew. The security deposit will be returned after the event. In the unlikely event of any damage being done or the Venue being left in an unsatisfactory condition, we reserve the right to impose a reasonable charge to return the Venue to its prior condition.

Payments can be made in cash, by cheque, by most credit/debit cards or by bank transfer.

The price of your wedding package shall be as set out in our confirmation letter. Any "extra" services not set out in this letter which we subsequently agree at our discretion to provide to you will also be billed to you as and when such services are requested and we agree in writing to supply them. We reserve the right to make an additional charge should there be any variation of an agreed time. Such variations will be agreed with you.

All prices are inclusive of VAT. However, if the rate of VAT changes between the date the contract is formed between you and us and the date of your wedding, we will adjust the VAT you pay (and hence the overall price of your wedding package) unless you have already paid for your wedding package in full before the change in the rate of VAT takes effect.

Payments against your Wedding Day must be paid in accordance as follow:

WEDDING PAYMENT DUE	VALUE AMOUNT as per the most recent Wedding Booking Confirmation/ L'Chateau issued by Email (subject also to Clause 11.4 below)
Upon Booking	€1500 Venue Only or €1995 Wedding Package Booking
One Year Anniversary on your Wedding Day 365 Days	30% of the Total Wedding Balance at the time of the anniversary minus the deposit paid on booking
No Later than 12 Weeks Before the Wedding	FULL BALANCE DUE less payments on account as above

DAMAGE TO US

Please report accidental damage or breakage if and when it happens so that repairs or replacement items can be arranged. Any damage caused to the Venue, its equipment, contents or fittings or its grounds from misuse or negligence by you or your guests will be deemed your responsibility and will be invoiced directly to you. You must comply with and use your reasonable endeavours to ensure that your guests comply with, all of our reasonable instructions intended to ensure the safety of Venue and/or people at the venue. A guest means anyone on the premises in connection with someone invited by you.

LOSSES AND DAMAGE TO YOU

We accept no liability for loss or damage to personal effects or for personal injury or accident and we suggest you make suitable insurance arrangements to cover these.

OUR RESPONSIBILITIES

L'Chateau Wedding Venue will be responsible to book the Registrar for your wedding with Pegia Town Hall. The Wedding Planner (where booked by another Planner) will be responsible for the application of the Wedding Licence and ensuring the correct documentation is provided. If the client is a DIRECT client to L'Chateau, our inhouse Wedding Legal Team will manage the application directly. We are not held liable in any entity if the application is not made by the 3rd Party Wedding Planner.

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Food & Drink Unless we agree otherwise, only food and drinks supplied by the team at L'Chateau and may only be consumed at your wedding. See paragraph below.

Information You must provide us, by the dates we may reasonably request of you, with any other information we ask for no less than one month from the date of the event and so that we may meet any special requirements. You must provide your guests with such information we may reasonably request regarding arrangements to be followed at the venue (for example, in relation to car parking or the storage of valuables).

Behaviour We reserve the right to stop any activity which we reasonably believe is likely to cause damage to the interior or exterior of the venue or to risk the safety of people at the venue, and we will not tolerate any abusive behaviour by guests to any other guests or member of staff. We reserve the right to remove any persons acting inappropriately from the event. Smoking is NOT permitted inside any parts of the Venue.

(Copyright If you include any images of the venue on your wedding invitations, you must ensure that you have the permission of the appropriate copyright holder. You agree that we may use some of your wedding photographs taken on the day free of charge for promotional purposes.

- Venue Charge is €1500.00 for exclusive hire of the grounds and Wedding Venues of L'Chateau
- No Minimum Guest Numbers are Required
- Minimum Spend on Food & Beverage is €2,000.00
- Final Balance is Due no Later than 12 Weeks Before the Wedding.

ON THE BIG DAY

- **Confetti** -Please notify your guests that we do allow confetti within the grounds. This can be BIODEGRADABLE or Fresh Petals Only. Any confetti cannons, glitter or non-biodegradable confetti used at the venue will result in a cleaning charge of €100.00
- **Furniture** is included in the price of the hire of the Venue. This includes Ceremony Pews, Reception Tables and Chairs.
- **Candles – Real Wax Candles** are permitted upon request. Any damage caused by dripping wax will result In a damage and or cleaning charge.
- **Maximum capacity** is 120 persons.
- **Bar/Drinks** A fully staffed bar is included in the hire of the Venue, we do not permit you to provide your own bar. Drinks Packages are available or a cash bar for purchasing drinks.
- **Music & Entertainment** Due to the location of the venue, we are mindful of the residents and that all music and/or entertainment for the event ceases by 11.45pm. All guests are asked to vacate the premises BY MIDNIGHT. We kindly ask your guests to keep noise levels at a respectable level when leaving the premises. Taxis and other transport should be arranged accordingly, prior to the wedding finishing. Cypriot law says: "In the context of strategic noise mapping the limits of 70 dB (A) and 60 dB (A) were proposed, for the day-evening-night noise indicator (Lden) and night-time noise indicator (Lnight), respectively. This is the Safe Noise Limit in areas of pure and/or mixed residence. The Venue has a legal obligation to abide by the limits without any compromise.

CHANGES TO THE WEDDING VENUE

We reserve the right to make changes to the interior and/or exterior of the Venue between the time we accept your booking and the date of your wedding. For example, we may make changes to the décor and colour schemes and we cannot guarantee that the venue and its surrounds will be free from additional structures (such as marquees or scaffolding). We will use all reasonable endeavours to ensure that no components of your wedding have to be altered. However, as a wedding plan is normally put together a long time before your scheduled date, we reserve the right to make changes to certain components if this is necessary to comply with safety requirements or other changes in law or relevant codes of practice, or to make other minor changes which we reasonably believe will not be to the detriment of your overall wedding experience. We will notify you of any significant changes, but unless the change is one which is likely to fundamentally change the nature of your wedding experience we will not offer a refund, costs or compensation.

CANCELLATIONS BY YOU

We strongly recommend that you take out private insurance to ensure that you can meet any cancellation charges in the unlikely event that you need to cancel your event. If you want to cancel a confirmed booking, you must do so in writing. We will use reasonable endeavours to "re-sell" the date to another couple. However, you must pay us any losses and costs we suffer because of the cancellation which were reasonably foreseeable to both you and us when the contract was entered into, whether or not we are able to resell the date. We will tell you the exact cancellation charges once we know whether or not we have been able to resell

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the date, and you must pay the charges within 15 working days of our invoice. Where the final price has yet to be finalised (for example, because you have not yet confirmed catering numbers), we shall base the cancellation charges on any minimum numbers set out in our quotation. In the event of a confirmed booking being cancelled the full deposit paid will be retained by us. In the event of a confirmed booking being cancelled within the specified cancellation period of the wedding, the full balance will be retained by us. **We strongly recommend that you take out cancellation insurance this is available at a low cost from most insurance brokers, to cover yourself in this eventuality.**

CANCELLATION BY US

- We reserve the right to cancel your booking without liability to you and without any obligation to refund your deposit if:
- (a) you do not pay us the balance of your wedding package price by the date due for such payment; or
- (b) we have reasonable grounds to believe that you may not pay us the balance of your wedding package price by the due date and we have requested you to explain the position and you have not done so satisfactorily; or
- (c) we discover, before you have paid the balance of your wedding package price, that you have deliberately concealed information, or deliberately given us incorrect information, about your intended wedding in circumstances where (if you had not done so) it would have been reasonably foreseeable that we would not have accepted your booking; or
- (d) we have reasonable grounds to believe that your behaviour or that of your guests at the wedding is likely to result in damage to the venue or to our Venue and/or injury to people.

The Clients also forfeit all costs for non-compliance with this Contract

If we cancel your booking under this paragraph, you must pay us any losses and costs we suffer because of the cancellation which were reasonably foreseeable to both you and us when the contract was entered into, whether or not we are able to resell the date. Depending on when we cancel, the cancellation charges you must pay will be determined by reference to the timings for payment referred to in these terms and conditions.

EVENTS OUTSIDE OF OUR CONTROL (FORCE MAJEURE)

Except as set out in this paragraph, we shall not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under our contract with you that is caused by events outside our reasonable control (such as serious damage to the venue, serious adverse weather conditions, a pandemic or epidemic, or interruption or failure of utility services such as electric power, gas or water). In these circumstances, we shall use every effort to notify you as soon as is reasonably practical and to move the dates of your wedding package by agreement with you. If, as a result of such events, we believe we have no alternative but to cancel your booking, we shall use reasonable endeavours to help you find an alternative venue of a similar standard for a similar price but our sole liability to you shall be to refund you any money you have paid towards your wedding package.

LIMITATION OF OUR LIABILITY TO YOU

Our total liability to you for any loss you suffer will be limited to the total amount of money payable to us for your wedding package. We will not be liable for any losses which were not reasonably foreseeable to both you and us when the contract was entered into or for any losses that were not caused by any breach of contract or breach of statutory duty or negligence on our part. For the avoidance of doubt, nothing in these terms excludes or limits in any way our liability for death or personal injury caused by negligence, or for fraud or fraudulent misrepresentation, or for any other matter for which it would be illegal or unlawful for us to exclude or limit (or attempt to exclude or limit) our liability.

IMPOSSIBILITY OF PERFORMANCE

Neither L'Chateau nor Clients shall be liable in damages, or have the obligation to perform under this Contract due to any delay or default in performing hereunder if conditions beyond its reasonable control cause such delay or default, including but not limited to: acts of God (such as hurricanes, earthquakes or flooding); fire; government restrictions (including the denial or cancellation of any export or other necessary license); labour strikes, wars; terroristic acts or threats of terrorism, insurrections and/or any other cause beyond the reasonable control of either Party whose performance is affected.

Reasonable control does not include the Client's change of heart or personal decision to cancel the event. Should the Wedding be cancelled, postponed, or otherwise adversely impacted as a result of any of the events described herein, there shall be no refunds for payments already received by L'Chateau. However, L'Chateau will use all reasonable efforts to work with the Clients to produce the Wedding Day within 12 (twelve) months of the original Wedding date, subject to the availability of L'Chateau.

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If only one person is making the wedding booking, that person confirms that s/he has the authority to make the booking on behalf of both persons intending to be married. Our contract will therefore be with both such persons. Any error or omission in any information or document issued by us shall be subject to correction provided that the correction does not materially affect the contract. You may not transfer any of your rights or obligations under our contract with you to another person without our prior written consent, which we will not withhold unreasonably. We can transfer all or any of our rights and obligations under the contract to another organisation, but this will not affect your rights under these terms. If any court or competent authority decides that any of the provisions of these terms are invalid, unlawful or unenforceable to any extent, the term will, to that extent only, be severed from the remaining terms, which will continue to be valid to the fullest extent permitted by law.

JURISDICTION AND APPLICABLE LAW

The Parties confirm that their identification data, L'Chateau and the Clients, provided and entered into this Contract correspond to reality for which they take full responsibility.

- These Terms are governed by Cyprus law.
- The Contract Parties agree that the Cyprus Courts shall have exclusive jurisdiction in the unlikely event of any dispute arising in relation to these Terms and where possible recovery will be taken through the UK Legal System.

Your payment of the deposit confirms acceptance of these terms and conditions in the absence of a signature. We ask kindly that you please sign the terms and conditions below for your records and return us a file copy.

I confirm acceptance of the above terms and conditions.

SIGNED IN ACCEPTANCE BY CLIENT

PRINT NAME

DATE

SIGNED BY L'CHATEAU



PRINT NAME: KATIE BROOKE

ON AND BEHALF OF L'CHATEAU

TERMS & CONDITONS UPDATED 10th FEBRUARY 2024

L'CHATEAU
PAPHOS | CYPRUS
wedding venue